

## Newcomer's Guide LAN 2024

## Welcome to the Isle!

As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of Wight, please stop by our Visitor Center at 319 Main Street or give us a call at 757.357.5182 or toll-free at 800.365.9339.

## **County Complex**

17130 Monument Circle, Windsor, Virginia 23487

## Stay Informed

ISLE OF WIGHT COUNTY WEBSITE: iwus.net

FACEBOOK PAGE: Isle of Wight County Virginia

ISLE OF WIGHT COUNTY PARKS & RECREATION: 757.357.2291

SMITHFIELD & ISLE OF WIGHT TOURISM: 757.357.5182, 1.800.365.9339, GenuineSmithfieldVA.com

## Education

ISLE OF WIGHT COUNTY SCHOOLS: 820 West Main Street, Smithfield, VA 23430, 757.357.4393, iwcs.k12.va.us

ISLE OF WIGHT ACADEMY: (Private) I7III Courthouse Hwy., Isle of Wight, VA 23397, 757.357.3866, iwacademy.com

HAMPTON ROADS CLASSICAL: (Private), hamptonroadsclassical.org 14353 Benns Church Blvd, Smithfield, VA 23430, 757.542.3901

## **Taxes & Licenses**

## COMMISSIONER OF THE REVENUE: 757.365.6222 TREASURER: 757.365.6228

**STATE INCOME TAX:** The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your complete Federal Income Tax form and your W-2 in order to receive assistance. State Income Taxes are due by May Ist.

**REAL ESTATE TAX:** The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is \$0.71 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

**PERSONAL PROPERTY TAX:** The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motor-cycles, motor homes, boats and trailers. The current personal property rate is \$4.50 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

**PET LICENSE:** If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer's Office and must be renewed annually by February 1st.

#### Courts



CIRCUIT COURT: 757.365.6233 GENERAL DISTRICT COURT: 757.365.6243 JUVENILE & DOMESTIC RELATIONS COURT: 757.365.6237

IWUS.net 757.357.3191



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### **Support Services**

ANIMAL SERVICES: 757.365.6318 SOCIAL SERVICES: 757.365.0880 HEALTH DEPARTMENT: 757.357.4177 VOTER REGISTRATION: 757.365.6230 PARKS & RECREATION: 757.357.2291

#### **LIBRARIES:**

Blackwater Regional Library System, BlackwaterLib.org Smithfield Branch, 255 James Street, 757.357.2264

#### **NEWSPAPERS:**

Daily Press (*Newport News*), 757.247.4600, DailyPress.com Suffolk News-Herald 757.539.3437, SuffolkNewsHerald.com Virginian-Pilot (*Norfolk*), 757.446.9000, PilotOnline.com

#### Utilities

CABLE & SATELLITE TELEVISION: Direct TV, 877.966.2973, Directv.com

#### **INTERNET PROVIDERS:**

Charter Spectrum, 888.438.2427, Spectrum.com HughesNet (*Satellite*), 866.946.2741, HughesNet.com

#### WIRELESS BROADBAND PROVIDERS:

AT&T, 888.333.6651, ATT.com Verizon Wireless, 800.256.4646, verizonwireless.com

#### **ELECTRICITY:**

Community Electric Cooperative, 757.242.6181, ComElec.coop Dominion Er NATURAL GAS: Columbia Gas of Virginia, 800.543.8911, ColumbiaGasVA.com

RECYCLING: Single-Stream Recycling Program, 757.365.6298

SOLID WASTE DISPOSAL: Public Works/Solid Waste Division, Isle of Wight, 757.365.1652

TELEPHONE: Verizon, 800.483.4400, Verizon.com

TRASH - CURBSIDE COLLECTION: GFL Environmental, 757-487-2220, gflenv.com

WASTEWATER TREATMENT: Hampton Roads Sanitation District (HRSD), 757.460.2261, HRSD.com

WATER/SEWER: Public Utilities Department, Isle of Wight County, 757.365.6284 Town of Smithfield Water Department, 757.365.4254 Town of Windse

## Who do I call if...

- I need to change my voter registration and/or find my local polling precinct? Voter Registrar, 757.365.6230
- I need a special garbage pickup? GFL Environmental, 757-487-2220, gflenv.com
- My neighbor's dog just won't stop barking? Animal Services 757.365.6318
- I want to report a pothole or debris? Virginia Department of Transporation (VDOT), I-800-FOR-ROAD
- (To report a pothole or debris on roads in Smithfield, contact the town's Public Works Department at 757.365.4200.)
- I want to report clogged storm drains? Public Utilities/Stormwater Division, 757.365.1659
- I need to contact the sheriff for a non-emergency? Sheriff's Office, 757.357.2151
- I need to contact Fire Rescue for a non-emergency? Fire Rescue, 757.365.6308
- I need information about building permits and/or inspections? Building Inspections, 757.365.6215



Carrollton Branch, 14362 New Towne Haven Lane, 757.238.2641 Windsor Branch, 18 Duke Street, 757.242.3046

Smithfield Times (*Smithfield*), 757.357.3288, Smithfield Times.com Tidewater News, (*Franklin*), 757.562.3187, The Tidewater News.com Windsor Weekly, 757.562.3187, Windsor Weekly.com

Charter Spectrum, 833.694.9256, Spectrum.com Dish Network, 877.647.7793, Dish.com

DSL, 877.665.0730, FIOS.verizon.com FIOS, 800.837.4966, FIOS.verizon.com

Sprint, 866.866.7509, Sprint.com T-Mobile, 877.353.3615, T-Mobile.com

Dominion Energy, 866.366.4357, Dom.com

Town of Windsor Water Department, 757.242.4288



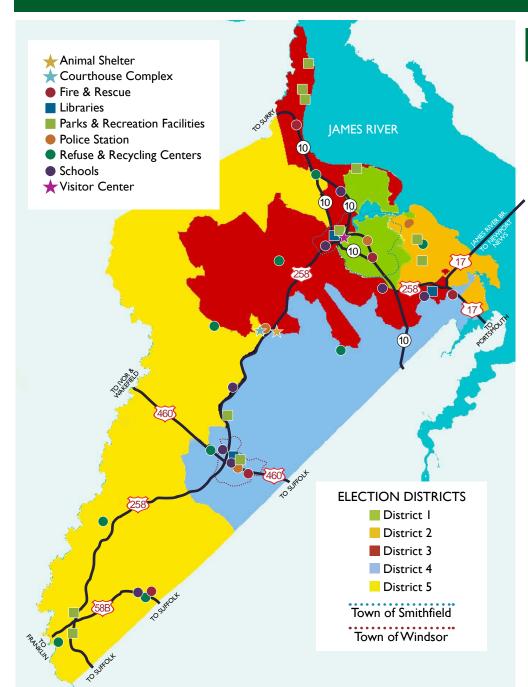




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#### Elected Officials and Constitutional Officers

BOARD OF SUPERVISORS Joel C. Acree, District 4 (*Chair*) Don G. Rosie, II, District 5 (*Vice Chair*) Renee K. Rountree, District 1 Rudolph Jefferson, District 3 William M. McCarty, District 2

## **CLERK OF THE CIRCUIT COURT**

Laura E. Smith

#### COMMISSIONER OF THE REVENUE Gerald H. Gwaltney

#### **COMMONWEALTH'S ATTORNEY**

Georgette C. Phillips

James R. Clarke

TREASURER

Julie D. Slye Contact information at: iwus.net

#### SCHOOL BOARD MEMBERS

Jason P. Maresh, District 4 (*Chair*) Mark Wooster, District 2 (*Vice Chair*) John Collick, District 5 Michael Cunningham, District 3 Brandi Perkins, District 1 *Contact information at iwcs.k12.va.us* 

#### **SMITHFIELD TOWN COUNCIL**

Steve Bowman (Mayor) Valerie C. Butler (Vice Mayor) Jeff Brooks Jim Collins Raynard Gibs Randy Pack Mike Smith Contact information at: smithfieldva.gov

#### WINDSOR TOWN COUNCIL

George Stubbs (Mayor) J. Randy Carr (Vice Mayor) David Adams Walter Bernacki Edward "Gibbie" Dowdy Jake Redd Marlin W. Sharp Contact information at: windsor-va.gov



## **EMERGENCIES**

#### FIRE RESCUE & LAW ENFORCEMENT EMERGENCY RESPONSE: 911

#### SIGN UP FOR IW•ALERT:

Receive instant alerts on severe and unexpected incidents and weather. 757.365.6308, IWAlert.net.

**FIRE RESCUE:** 757.365.6308

ANIMAL SERVICES DIVISION: 757.365.6318 PUBLIC UTILITIES: 757.365.6284